



DOOR LIMITED WARRANTY

What Products Are Covered

All Dexter® Axle Company doors purchased after May 4, 2009.

Limited 2 Year Warranty

Dexter warrants to the original purchaser that its doors shall be free from defects in material and workmanship for a period of two (2) years from the date of first sale of the trailer incorporating such components.

Exclusive Remedy

Dexter will, at its option, repair or replace the affected components of any defective door, repair or replace the entire defective door, or refund the then-current list price of the door. In all cases, a reasonable time period must be allowed for warranty repairs to be completed. Allowance will only be made for installation costs specifically approved by Dexter.

What You Must Do

In order to make a claim under these warranties:

1. You must be the original purchaser of the trailer in which the door was originally installed.
2. You must promptly notify us within the warranty period of any defect, and provide us with any substantiation which may include, but is not limited to, the return of part(s) that we may reasonably request.
3. The door must have been installed and maintained in accordance with good industry practice and any specific Dexter Door recommendations, including those specified in Dexter's installation instructions.

Exclusions

These warranties do not extend to and do not cover defects caused by:

1. Damage to the door caused by impact of foreign objects, acts of God, fire, explosion or other casualty, structural settlement, vibration, excessive heat or moisture, incorrect or unreasonable use (including failure to provide reasonable and necessary maintenance) improper installation, abuse, neglect, negligence or vandalism.
2. Any defects relating to customer/owner applied finishes, films (including use of a sun shade film), sealants or caulking.
3. Defects caused by natural weathering, air pollution or exposure to harmful chemicals.
4. Costs for dismantling, replacing or reinstalling the door.
5. Altered or reinstalled doors.
6. Screens, screen material. Any defects caused by unlevelled, twisted, or out of square door openings.
7. Stress cracks due to improper installation.
8. Defects or damage due to improper installation. Improper torque values and torquing of wheel nuts. (The proper torquing procedure and torque values are contained in Dexter's current manuals).

Limitations

1. **In all cases, Dexter reserves the right to fully satisfy its obligations under the Limited Warranties by refunding the then-current list price of the defective door (or, if the door has been discontinued, of the most nearly comparable current product).**
2. Dexter reserves the right to furnish a substitute or replacement component or product in the event a door or any component of the door is discontinued or is otherwise unavailable.
3. Repair or replacement of a door or any component part thereof or the insulating glass unit will not extend the warranty period for the door.
4. These warranties are nontransferable.

General

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL OR IMPLIED, IN FACT OR IN LAW (INCLUDING ANY WARRANTY AGAINST INFRINGEMENT OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE).

These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

DEXTER HEREBY EXCLUDES INCIDENTAL AND CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF TIME, INCONVENIENCE, LOSS OF USE, TOWING FEES, TELEPHONE CALLS, COST OF MEALS OR LODGING, FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation if incidental or consequential damages, so the above exclusion or limitation may not apply to you.

Inquiries regarding these warranties should be sent to:

Dexter Axle Company
P.O. Box 250
Elkhart, IN 46515